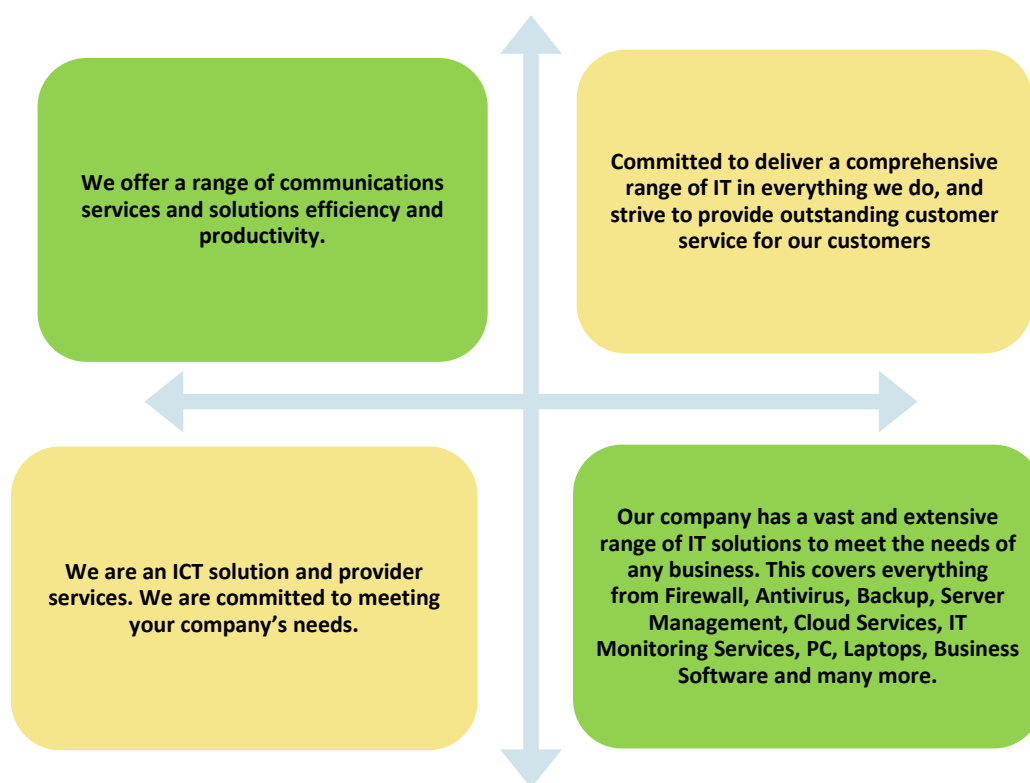


DYNAMIC IT SOLUTION SDN BHD

COMPANY PROFILE 2023



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MESSAGE FROM DIRECTOR



There is always an argument about which comes first in a great company: a great team or a great vision. Many great companies today have humble beginnings. HP started out with two guys rummaging for materials in the garage; Lenovo's life began with a trading business in a small hut, and the list goes on.

DITS started out as a small business unit. The team slowly grew as demand increased and spurred an evolution that would match the development of the IT industry. We now became a networking solution and an expert in enterprise IT solutions to better reflect the complete, one-stop solutions which had become our mission to provide.

As a direct response to the changes in the needs of modern businesses, our evolution extended beyond our business to include our culture and strategy as well. Not only have we moved from standalone equipment to integrated systems; the nature of our business has also developed from being product-centric to solution-driven, service-oriented.

Today, we are a leading IT service provider and System Integrator. We continue to grow, fueled by our yearning to improve, to create business value for our customers through the services we provide, and to help them establish the high- performance organization they envision.

INTRODUCTION



Incorporated in 2005, Dynamic IT Solution Sdn. Bhd. (DITS) is a wholly owned Bumiputra Company.

Our goal is to offer highly visible and excellent services and strive for fulfilling customer's satisfaction. DITS has rapidly grown and potentially be a leader not only in Operation Support Solutions (OSS) but also in Business Support Solutions (BSS).

DITS aspires to be the leading specialist in network and security solutions provider in Malaysia and also e-business enabler for government and quasi government organizations.

DITS will leverage on the expertise of its network operations team to offer specific network and security solutions and management services to organizations with wide area networks and branches either via built-transfer or built-operate-own model. Our mission is to provide total seamless solutions, encompassing:

- Business system study and design
- Communications equipment & business application solutions
- Network planning and management
- Network equipment and solutions maintenance services

VISION & MISSION



Our Vision

To be a one-stop World-class ICT Service Provider.

Our Mission

We are a service organization that strives to deliver customized and personalized solution to our customers through the use of human resources expertise and advanced technological solution.

COPRATE PROFILE



COMPANY INFORMATION

Company Name: DYNAMIC IT SOLUTION SDN BHD

Registration Number: 712342-V

Year of incorporation: 2005

Status: BUMIPUTRA

MOF Number: 357-02080297

DIRECTORS

Executive Director: RAJA AHMAD RAIMI BIN RAJA BADRI

Shareholder: NORDAHAWATI BINTI MOHD DAHALIN

COMPANY & SHARE STRUCTURE

Authorized Capital: RM100,000.00

Paid-up Capital: RM100,000.00

Bankers: MALAYAN BANKING BHD (MAYBANK)

CONTACT INFORMATION

Registered Address: 29-1-13A (Unit No. 15-1-13A) The Core, Teknologi 3/6E, Taman Sains Selangor 3, 47810, Petaling Jaya, Selangor.

Telephone number: +603-61561200

Email: sales@dits.com.my

Website: www.dits.com.my

BUSSINESS FOCUS



IT Consulting & Services

DITS is a leading ICT solution provider services that provides a wide range of services worldwide to a substantial and diversified client-based that includes corporations, financial institutions, governments and high-net-worth individuals. Our concept emphasizes customer service, quick turnaround and business-to-business solutions.

DITS remains steadfast in its transformation into a new generation communications provider to deliver an enhanced and integrated digital lifestyle to all Malaysians, and opening up possibilities through connection, communication and collaboration, towards our shared vision of elevating the nation into a high-income economy.

Continuous on-the-job-training and in-door training to our Technical and IT engineers are provided by us and our Principal to ensure that our people are well equipped with the latest knowledge on both technical and information technology which are essential in making sure of effective trouble shooting and service. Our Service Desk available 24/7, and all about delivering the right support and top customer experience.

Prompt technical service respond time on both phone support and on-site service has always been the focus of the management team and every effort is taken to ensure that service or supplies is provided as soon as possible, normally within the same day or the next working day.

OUR STRENGTH



The strength of DITS comes from its depth of expertise capabilities. These core competencies are divided into six branches. Each and every strength provides services and solutions to cater for different areas of our customer's business needs. Each is a leader in its individual field; together they create one of the most comprehensive and dynamic IT business solution.

Established

Comprehensive Technology Solutions Provider

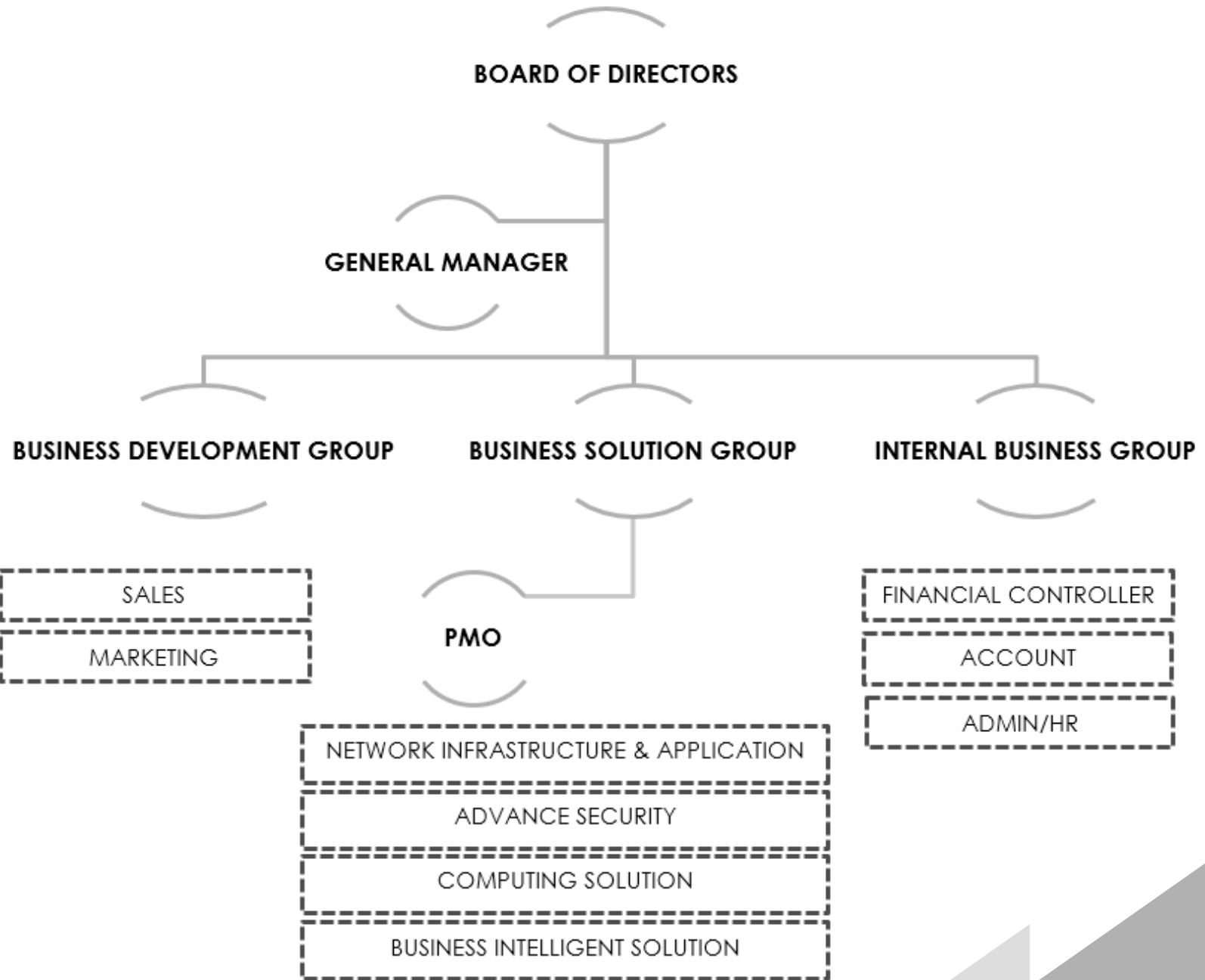
A Fully Trained, Certified and Experienced Team

Simplicity

Value-Adding Oriented

Efficient

ORGANIZATION CHART



BUSINESS ACTIVITIES



Our activities are divided into four segments:

Network Infrastructure & Application, Advance Security, Business Intelligent Solution and Computing Solution. DITS is continuing to undertake an active role in telecommunication services and making total comprehensive solutions that would shape the next generation information system industry. We provide technical support for Monitoring and Service Desk in the area of IT infrastructure and business applications.

- **IT Maintenance Services**
- **System & Development Maintenance**
- **Smart Card and Biometric Solutions**
- **Wireless LAN and Biometric Fingerprint Solution**
- **Audio Video Integration and Equipment**
- **Network Installation and Fiber Optic Cabling**
- **Computer Peripherals and Printer Equipment**
- **Information Technology System Integration**
- **Stationary, Furniture, Office Machine and Merchandise**

MAINTENANCE AND SUPPORT SERVICE



NATIONWIDE SUPPORT STRUCTURE

We have experience engineers who are capable in providing support to our customer based on the log receive by our service center. We have a nationwide support center which is divided into zones as described in the diagram below. We shall send our engineer from the nearest service center to the customer location for on-site services.

Our Service Desk available 24/7, and all about delivering the right support and top customer experience. Prompt technical service respond time on both phone support and on-site service has always been the focus of the management team and every effort is taken to ensure that service or supplies is provided as soon as possible, normally within the same day or the next working day.



OUR VALUED CUSTOMER



At we seek to understand our customers' needs to build long term relationships. Together, we will achieve profitable and greatest results from the application of our technical solution specifically for improving of the operational and management effectiveness of our customers.



OUR VALUED PARTNERS



These partners contribute a lot to us to in order to successfully deliver our customers' requirements and ultimately achieving our core purpose. We believed in choosing the right supplier and building a mutually beneficial working relationship as important to our customers as it is to us.



COMPANY TRACK RECORD



No.	Scope of Work	Agency
1	Perolehan Perkhidmatan Pembaharuan Lesen Perisian Antivirus Dan Khidmat Sokongan Serta Selenggaraan Bagi Tempoh Tiga (3) Tahun Di Agensi Pengangkutan Awam Darat	Agensi Pengangkutan Awam Darat
2	Lanjutan Perkhidmatan Sewaan Peralatan Ict Di Jabatan Perpaduan Negara Dan Integrasi Nasional Bagi Zon C (Sarawak)	Jabatan Perpaduan Negara Dan Integrasi Nasional
3	Perkhidmatan Penyewaan Komputer Di Jabatan Kebajikan Masyarakat	Jabatan Kebajikan Masyarakat
4	Lanjutan (12 Bulan) Perkhidmatan Membekal, Menghantar, Memasang, Menguji, Mentauliah Dan Menyelenggara 130 Unit Komputer Peribadi Secara Sewaan Untuk Tempoh Lima (5) Tahun Di Biro Tatanegara Jabatan Perdana Menteri.	Biro Tatanegara Jabatan Perdana Menteri
5	Cadangan Membekal, Menghantar, Memasang Menguji Dan Menyelenggara Peralatan Ict Untuk Program Seni Reka Gerak Kreatif (Creative Motion Design), Fakulti Seni Lukis & Seni Reka, Kompleks Alam Bina & Seni Reka, Uitm Selangor Kampus Puncak Alam.	UITM
6	Perolehan Komputer Dan Komputer Riba Secara Sewaan Untuk Jabatan Audit Negara (Jan) Negeri Perlis.	Jabatan Audit Negara (JAN) Negeri Perlis
7	Sebutharga Bagi Perkhidmatan Sewaan 23 Unit Komputer Secara Sewa Guna Untuk Taman Botani Negara Shah Alam (TBNSA) Bagi Tempoh Tiga (3) Tahun.	Kementerian Pertanian Dan Industri Makanan
8	Perkhidmatan Membekal, Menghantar, Memasang, Menguji Dan Mentauliah, Menyenggara Dan Sokongan Teknikal Peralatan Ict Secara Sewaan Bagi Tempoh Tiga (3) Tahun Di Suruhanjaya Perkhidmatan Awam Malaysia.	Suruhanjaya Perkhidmatan Awam Malaysia
9	Sebutharga Membekal, Menghantar, Memasang, Membuat Konfigurasi, Menguji Dan Mentauliah Komputer Bagi Tempoh Satu (1) Bulan Untuk Pejabat Kesihatan Daerah Titiwangsa.	Pejabat Kesihatan Daerah Titiwangsa
10	Tawaran Membekal, Menghantar, Memasang, Mengkonfigurasi, Menguji Dan Mentauliah 7 Unit Komputer Riba Menggunakan Peruntukan Kumpulan Wang Covid-19 (Kwc) Bagi Kegunaan Hospital Kuala Lumpur Dan Institut Perubatan Respiratori (Hkl).	Hospital Kuala Lumpur Dan Institut Perubatan Respiratori (HKL)
11	Sebutharga Perolehan Perisian Analisis: Statistical Analysis Ibm Spss Bagi National Centre For Food Safety (NCFS).	Kementerian Pertanian Dan Industri Makanan

No.	Scope of Work	Agency
12	Menaiktaraf Portal Rasmi Jabatan Imigresen Malaysia.	Jabatan Imigresen Malaysia
13	Membekal, Menghantar, Memasang, Menguji, Mentauliah Dan Menyelenggara (Dalam Tempoh 3 Tahun) Perisian Meja Bantuan Dan Pengurusan Aset Ict (Web Based Profesional Edition).	Majlis Bandaraya Seremban
14	Sebut Harga Bagi Perkhidmatan Penyenggaraan dan Naik Taraf Perkakasan Rangkaian Perpustakaan Negara Malaysia	Perpustakaan Negara Malaysia
15	Perkhidmatan Membekal, Menghantar, Memasang, Menguji, Mentauliah dan Menyelenggara 130 Unit Komputer Peribadi Secara Sewaan Untuk Tempoh Lima (5) Tahun di Biro Tatanegara Jabatan Perdana Menteri	Biro Tatanegara, Jabatan Perdana Menteri
16	Perkhidmatan Sewaan Perkakasan Ict Di Jabatan Perpaduan Negara Dan Integrasi Nasional (Jpnin), Jabatan Perdana Menteri (Jpm) Seluruh Negara Mengikut Zon(Zon C- Sarawak)	Jabatan Perpaduan Negara Dan Integrasi Nasional (JPNIN)
17	Perkhidmatan Penyelenggaraan Secara Corrective Kepada Peralatan Dan Perisian Projek Pengkomputeran Arkib Dan Pengurusan Fail Perkhidmatan Jabatan Pengurusan PDRM Bukit Aman	Polis Diraja Malaysia
18	Penyenggaraan Server Perisian Kejuruteraan Computer Aided Design And Drafting (Cadd) Dan Building Information Modelling (Bim) Di Pusat Data, Ibu Pejabat Jabatan Kerja Raya Malaysia	Pejabat JKR Malaysia,
19	To Supply, Install & Configuration IBM UPS5000 HV Uninterruptible Power Supply, HP Core Switch & Avaya Access Switch	Kolej Teknologi Tinggi Mara Petaling Jaya
20	Compilation of Purchase Order (2014) on Supply Apple Mac Mini, Microsoft Softwares, Adobe Software, Retina & CommView Software & Epson Projector	CyberSecurity Malaysia
21	To Supply Kaspersky AV Renewal, Printer & Toner	KLIA Informatik Sdn Bhd
22	To Supply Infrastructure Network Cabling & Accessories	Majlis Amanah Rakyat (MARA)
23	To Supply HP LTO-6 Ultrium 6250 SAS Autoloader, Symantec Renewal, Apple Thunderbolt Display, iPad Mini & Apple Peripherals	Finance AccreditationAgency
24	To Supply Meraki AP, FortiGate Renewal, IBM ThinkPad & Peripherals	Razak School of Government
25	To Supply & Install HP EliteDesk PC, HP Notebook, Epson Printer & NEC Projector	Hospital Putrajaya
26	To Supply HP Switch, HP Envy Desktop, ICT Relocation & Cabling Management	BERNAS *Via Synergycentric Sdn Bhd
27	To Supply, Delivery, Installation, Test, Commission & Support Service of DELL Hardware	Fima Bulking Services

No.	Scope of Work	Agency
28	Zimbra Email Maintenance	Jabatan LatihanKhidmat Negara
29	Compilation of Purchase Order (2015) on Supply Nessus Software, VMWare Fusion, Tableau Software, Microsoft Office, Apple Product, Dell Notebook, HP Notebook & ICT Peripherals	CyberSecurity Malaysia
30	To Supply Thinkpad T450s, Lenovo Notebook Rental, Nikon, Sony, Symantec Renewal & Apple Product	Finance Accreditation Agency
31	To Supply Zimbra Email Maintenance, Fsecure AV License & Broadband Maxis Subscription	Jabatan LatihanKhidmat Negara
32	To Supply Classic Quadra-Pod, D1000X Ultrasound Detector, Apple Macbook & HP Printer	Universiti Kebangsaan Malaysia (UKM)
33	Compilation of Purchase Order (Q1-2016) on Supply Blackberry HP, Samsung HP, HP Notebook, Epson Projector, MacBook, Toshiba Notebook, Microsoft Project, VMWare & Microsoft Surface	CyberSecurity Malaysia